

NUSA DUA, BALI

VILLA SUCASAS

YOUR DIGITAL GUIDE BOOK





Hi There! Welcome to Villa Sucasas in Nusa Dua, Bali

Thank you for booking your stay with Villa Sucasas in Nusa Dua. Over the decades, our connection to this island paradise deepened, inspired by its vibrant culture, warm hospitality, and breath taking landscapes. Today, we're proud to share our love for Bali through our three exquisite villas in Nusa Dua, crafted to offer you a serene escape blending modern luxury with authentic Balinese charm.

This house manual is your guide to everything you need for a seamless and memorable stay. If you have any questions, we're just a call or message away!

Warm regards,
The Villa Sucasas Team

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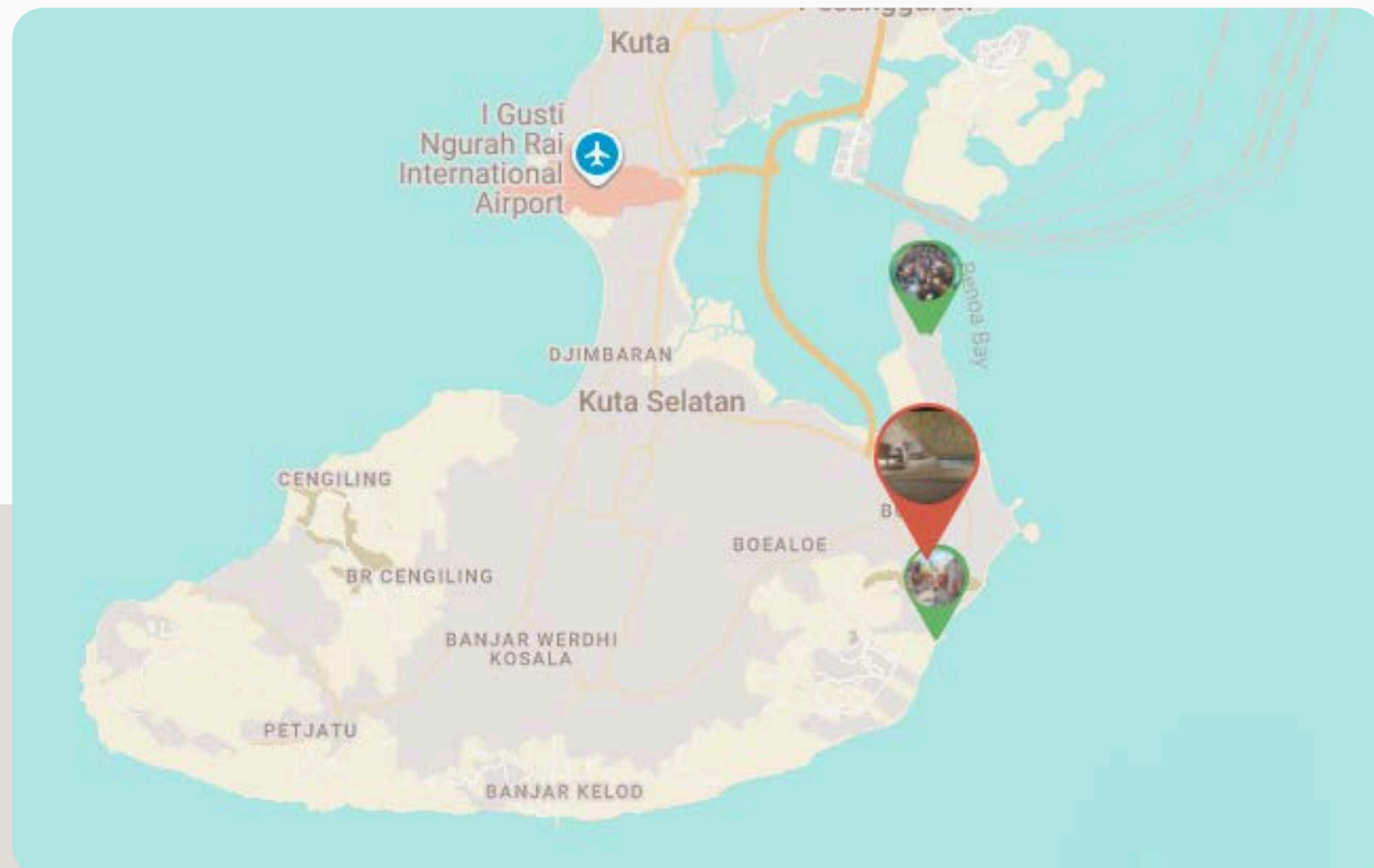


LOCATION & DIRECTIONS

LOCATION

Nusa Dua is renowned as Bali's most luxurious destination, hosting international hotels, resorts, and exclusive villa complexes favoured by VVIPs for leisure and relaxation.

Situated on the eastern side of the Bukit Peninsula, Villa Sucasas enjoys a prime location in the heart of Nusa Dua, close to shops, restaurants, massage parlors, and numerous 5-star resorts with accessible facilities for visiting guests.



DIRECTIONS

The best way to the villas from the airport is either Taxi, Gojek (Bali's version of Uber), or an organised pick up by Kubu Dimel, Travel time is between 25–40 minutes, depending on the time of day. Best to take the toll road for faster arrival. Please inform your driver'

Organised pick-up will cost approx 300,000 IDR. They will be waiting directly outside with a sign holding your name.

Gojek is highly recommended. When leaving the arrivals lounge, turn left and keep walking about 30 meters when you arrive to the Gojek kiosk. Order Gojek from the app, it will cost you approximately 150,000 IDR.

We don't recommend you taking a ride with the many offering taxi services directly outside. They will charge 500,000 IDR

On arrival and about 50 meters further on from Kubu Dimel homestay, the villas are located in a cul-de-sac near the end of the street on the right hand side.

Villa Sucasas 1: is the one bedroom Villa
Villa Sucasas 2: is the two bedroom Villa.

BALI'S BEST LOCATION

WHY NUSA DUA



Nusa Dua is a lush oasis defined by its pristine white-sand beaches, luxury resorts, and world-class amenities. This is not just another beach town; it's Bali's exclusive corner, where every detail seems crafted for comfort, elegance, and relaxation.

It's the perfect destination for anyone looking for some real rest and relaxation. If you want to go somewhere beautiful and spend your days unwinding by the pool, escaping from it all, then you cannot go past Nusa Dua.

A great location for surfing, taking long walks along the beach front, and far less traffic than other areas of Bali.

However, don't get stuck staying in one of the resorts, because when you stay in a private villa there is far more reason for you to go exploring and experience Bali in all its worth.

VILLA SUCASAS

CHECK-IN FROM 3PM

KEYLESS ENTRY

Occasionally, we can accommodate check-ins at earlier time based on whether the villa was not occupied the night before.

For arrivals after 3pm, please enter using your unique 4 pin code and then press 'the ULTRALOCK button'. The lock will automatically open. We will email you your unique access codes prior to your arrival. All entry into Villa Sucasas is Keyless.

Once inside the lock will automatically lock in 10 seconds.

The same applies when leaving the villa, close the door and press the ULTRALOCK button.

Please make sure the door has locked before leaving.



CHECK-OUT

12PM

Checkout must be before 12pm.

Late checkouts up to 6pm can be organised if the villa has not been booked for a 3pm arrival. That will only be known on the day of checkout.

Late checkouts will be charged \$750,000 IDR for 1 bedroom, and 1,500,000 IDR for 2 bedroom.

If going to the airport and flying out in the evening, baggage can be left at KUBU DIMEL homestay, and they can also organise transport to the airport for approx 300,000 IDR

- Leave used beds unmade.
- Leave used towels on the floor.
- Make sure you lock the door when leaving.
- Leave room keys inside locks.
- Follow and complete the Check-out checklist

CHECKLIST ON CHECK-OUTS

Power Sockets

Leave supplied international white power sockets inside their wall power sockets. Each Villa will be supplied with 2 universal power sockets. 1 socket for each bedroom and 1 socket in the main lounge area. Missing items will be charged 300,000 IDR

Aircon & TV

Turn off air-conditioning and televisions and leave remotes next to each on the table inside each room.

Hairdryer and Dresser Mirror

Leave hairdryer and table dresser mirror in the same location. Missing items will be charged 1,000,000 IDR each

Hotel Safes

Empty hotel safe of personal goods and leave the safe door open.

Bedroom Keys

Leave bedroom and bathroom keys inside the locks of their respective doors. Missing keys will be charged 500,000 IDR

Food & Drink Items

Consumed items of food and drinks that are supplied must be paid at KUBU DIMEL after checkout. Otherwise all items will be charged on the card supplied.

Positive Reviews

We would be extremely pleased if you could leave a positive review after your stay on the booking platform you used. We would be most grateful, as it helps with the algorithm and keeps our visibility high. Warm Regards, Frank

FREE WIFI

WIFI & SMART TV

NETWORK NAMES

VILLA SUCASA AND VILLA SUCASA DUA

PASSWORD

Sucasa2026

The Wi-Fi router is located in the living room. If you experience connectivity issues, try restarting the router (unplug, wait 30 seconds, plug back in).

Unfortunately this is Bali, and it is known for dropouts.

All bedrooms and lounge areas come with their own smart TV's and also designed work stations, for those that like to do a bit of work on their holidays.

Televisions will have NETFLIX and most other streaming services to be used on personal accounts

Please note, that many of the guests that stay will not have English as their first language and the login details might be in a foreign language.

You can use your own phone to configure the TV to your own settings.



PARKING BIKE HIRE TRANSPORT

Viila 1 has parking spot for 1 bike.

Villa 2 has parking spot for 1 car and bike

BIKE HIRE

Motor bike hire can be organised through KUBU DIMEL HOMESTAY.

Prices vary depending on the size of the scooter, between 100,000 IDR and 150,000 IDR per day.

Helmets are supplied.

MOTOR BIKE LICENCES ARE RECOMMENDED AS WELL AS PERSONAL INSURANCE COVER.

DO NOT RIDE WITHET A HELMUT.

Shuttlebuses from KUBU DIMEL to Mengiat bench are available at certain times of the day.

TRANSPORT

GOJEK

BALI'S UBER



In our opinion, the best way to get around Bali is by GOJEK, Bali's version of Uber.

Download the app, and use bikes for short-term trips and cars for longer rides and comfort.

inexpensive, reliable, and quick.

You can also use Gojek for takeaway and home delivery

HOUSE MANUAL

CHECK – IN & OUT

SEE PAGES 6 & 7 FOR DETAILS



CEILING FANS

Turn fans on using the wall switches. To increase intensity, use small black remotes found on the TV cabinet. Use white remotes for airconditioning

LIGHTS

Please turn off all lights when leaving the villa. Pool lights, garden lights and entrance lights will remain on all night and automatically turn off at 6am



WATER

Do not drink the Tap water. Chilled water and bottled water supplied. Extra Water will be found under the kitchen sink.

STOVE

Both Villas have induction cooktops with compatible pan and pot. Because they are rarely used, please plug in wall socket before use.



DOGS

Most villas in the street have a number of small dogs who like to bark at strangers. Don't be alarmed if they approach, just ignore them.

SECURITY & SLEEPING

This street is extremely safe, and there are cameras at the entrances along with electronic safes, but it's always best to be prepared. When sleeping keep doors of the bathrooms and bedrooms locked, and don't leave personal belongs in the lounge area overnight or when not home.

When leaving the Villa, lock Bedroom door, take the key with you, or simply hide it somewhere. The only people who will enter the Villa will be house keeping.

AIRCONDITIONING

The aircondtioning units in the living room and bedrooms are temperature controlled, so once the room cools down it will drop in intensity and it's running at optional temperature.

The best way to cool the bedroom/rooms is to press COOL on the controller, then press POWERFUL, and once the room cools down, the aircon will also drop in intensity. When sleeping, it's best to switch from cool to dry once the room cools.

WASHING CLOTHES

There is a laundry service about 50 meters before the villas on the same street. Simply drop it off and pick it up next day.

MOSQUITOS

Highly recommend using mosquito spray as soon as the sun sets, especially if sitting outside. This can be picked up a duty free on arrival, or buy at the COCO market, about 200 meters away.

MANAGEMENT

Any problems, whatsapp KRIS who is our Balinese employee who maintains the villas. +62 877 5777 7177.
Keep in mind that English is not his first language.

POOL MAINTENENCE

Pools are maintained each Monday and Thursday between 9am - 11am.
Pool cleaners will enter via the side entrances.

OUR FAVOURITES

DINING IN NUSA DUA

TASTES OF BALI

Nusa Dua isn't just about beaches and sun; it's a culinary haven with world-class dining right at your fingertips. Savour authentic Balinese flavours at Art Cafe, where local spices shine. For a relaxed yet refined vibe, Nusa by Suka offers intimate dining with a western twist. Craving something upscale? Kempinski elevates indulgence with gourmet flair. Or dive into exquisite Japanese cuisine at Siki, a hidden gem celebrated for its precision and artistry right on the beach.



WHAT WE ARE SAYING

"Hospitality at its finest."
Nusa by Suka

"An unforgettable
experience in every way."
Kempinski, Nusa Dua

"Fresh, flavourful, and fantastic!"
Art Cafe

SEE OUR RECOMMENDATIONS....



OUR DINING RECOMMENDATIONS

When visiting Nusa Dua, our recommendations are based on how long your stay is and whether you want to walk to the restaurant or take a ride.

WALKING

When you leave our street you will come to the first cross street, turn left walk another 50 meters and you will come to a round about. If you turn right you walk 15 minutes towards the beach, and if you turn left you will end up gradually walking up a hill. Most restaurants in walking distance are casual dress.

LEFT

- GONZO – ITALIAN – 50 METERS LEFT HAND SIDE
- CAFE – MIXED INDO & WESTERN – DAY TIME – ACROSS THE ROAD FROM GONZO NEXT DOOR TO COCO MARKET
- ART CAFE – ABOUT 500 METERS UP THE HILL – ONE OF THE BEST INDONESIAN RESTAURANTS IN BALI
- STREET FOOD – ABOUT ANOTHER 40 METERS ON THE OPPOSITE SIDE FROM ART CAFE – MULTIPLE VENDORS

RIGHT

- NUSA KITCHEN – RIGHT HAND SIDE
- SERENDIPITY – 80 METERS RIGHT HAND SIDE – GREAT FOR TACOS AND COCKTAILS
- TROPICAL – ABOUT 100 METERS LEFT HAND SIDE – BEST RESTAURANT ON THE STRIP

BREAKFAST

- BEACH CAFE – WALK TO THE MENGAIT BEACH, APPROX 20 MINUTES.
- NOVOTEL HOTEL – PAUSE CAFE. TURN RIGHT AT THE FIRST CROSSROAD AND ABOUT 50 METERS, IDEAL WHEN RAINING.

OUR DINING RECOMMENDATIONS

TAKING A RIDE

NO MORE THAN 10-15 MINUTE RIDE ON A HIRE BIKE OR GOJEK, IS OUR DINNER RECOMMENDATIONS WITH A BIT MORE GLAM

BALI COLLECTION FINDS TWO OF OUR FAVOURITE RESTAURANTS, NUSA BY SUKA AND THE BEAUTIFUL JAPANESE RESTAURANT, SKI. IN FACT YOU WILL ALSO FIND ABOUT ANOTHER 15 VENUES IN THE SAME LOCALE.

TAKE A BIKE RIDE IN THE OPPOSITE DIRECTION AND VISIT MULIA AND KEMPENSKI HOTELS FOR YOUR FINE DINING EXPERIENCES.



- | | | | |
|----------------------------------|---|---------------------------------|--|
| No.1
NUSA BY SUKA | CONTEMPORARY DINING.
TAKE ADVANTAGE OF
THEIR HAPPY HOUR | No. 4
KEMPENSKI HOTEL | ARGUABLY BALI'S MOST BEAUTIFUL HOTEL.
ROOFTOP COCKTAILS AND DINNER
AFTERWARDS. USE THEIR POOL AND THEN
LUNCH BY THE BEACH |
| No. 2
SKI | FINE DINING JAPANESE
DEGUSTATION MENU
HIGHLY RECOMMENDED | No. 5
MULIA | ANOTHER GLAMOROUS 5-STAR HOTEL
BEST ROOF TOP LOUNGE IN NUSA DUA
POOL SIDE RESTURANT
IF YOU'RE INTO WINE, THIS IS THE PLACE. |
| No. 3
NUSA BEACH GRILL | NEAR THE GAGER TEMPLE IS NUSA BEACH
GRILL. CASUAL DINING. VISIT BEFORE
SUNSET | | |

ACTIVITIES & EXERCISE

SURFING WORLD CLASS BREAKS, OR SIMPLY LEARNING TO SURF
WALKING, RUNNING ALONG THE BEST FORESHORE OF BALI
PADDLE BOARD, TENNIS, GOLF, YOGA, AND STRETCH, ALL IN WALKING DISTANCE



- 01 SO MANY DIFFERENT SURF BREAKS TO NAME. TAKE A BOAT RIDE OUT AND ENJOY THE WAVES
- 02 WALK TO MENGIAT BEACH, TURN LEFT AND KEEP WALKING.
- 03 OUTDOOR GYM – ALONG THE WALK YOU WILL COME ACROSS AN OUTDOOR GYM
- 04 PADDLE BOARD IS LOCATED UP THE HILL NEAR ART CAFE. BEST TO BOOK IN ADVANCE.
- 05 SEARCH SUNRISE YOGA, AND NUMBER OF THE SEASIDE HOTELS NEARBY HOLD MORNING YOGA CLASSES
- 06 SADLY THERE'S NO GREAT GYMS IN NUSA DUA, BUT FOR THOSE STAYING A BIT LONGER, JOIN THE GYM AT NOVOTEL ACROSS THE ROAD FOR 700,000 IDR PER MONTH AND THAN GET 20% OFF ALL DRINKS AND FOOD
- 07 TENNIS AND GOLF ARE BOTH UNDER CONSTRUCTION IN 2025

HOUSE RULES

WE ARE DELIGHTED TO HAVE YOU AS OUR GUEST. TO ENSURE A SAFE, ENJOYABLE, AND RESPECTFUL STAY FOR EVERYONE, WE KINDLY ASK YOU TO ADHERE TO THE FOLLOWING HOUSE RULES. THESE RULES ARE DESIGNED TO MAINTAIN THE VILLA'S CONDITION, RESPECT THE LOCAL COMMUNITY, AND COMPLY WITH BALINESE LAWS AND CUSTOMS. PLEASE READ CAREFULLY AND CONTACT US IF YOU HAVE ANY QUESTIONS.

1. General Conduct

- **Respect the Property:** Treat the villa and its contents with care, as you would your own home. Any damage caused during your stay may incur additional charges for repair or replacement.
- **No Illegal Activities:** The use, possession, or distribution of illegal substances or engaging in any illegal activities is strictly prohibited.
- **Respect Local Culture:** Bali is known for its rich cultural and spiritual heritage. Please be mindful of local customs, traditions, and religious practices, such as dressing modestly when outside the villa and respecting temple ceremonies or local events.
- **Quiet Hours:** between 10:00 PM and 8:00 AM. Avoid loud music, shouting, or disruptive behavior during these hours.

2. Occupancy and Guests

- **Maximum Occupancy:** The villa accommodates a maximum of 2 & 4 guests for sleeping, including adults and children. Exceeding this limit is not permitted without prior approval and may result in additional charges or eviction.
- **Registered Guests Only:** Only guests listed in the booking are permitted to stay overnight. Day visitors are allowed with prior notification to the villa manager, but the total number of people on the premises (including visitors) must not exceed [4 & 8].
- **Parties, events, or gatherings** beyond the registered guests are strictly prohibited without prior written approval from the villa management. Unauthorized events may result in immediate termination of the booking without a refund.

3. Safety and Security

- **No Smoking Indoors:** Smoking is strictly prohibited inside the villa to prevent fire hazards and maintain cleanliness. Designated outdoor smoking areas are available (e.g., garden or terrace). Please dispose of cigarette butts properly.
- **Fire Safety:** Open flames, including candles, incense, or fireworks, are not allowed inside the villa or in outdoor areas.
- **Pool Safety:** The swimming pool is for guest use only. Children under [12 years] must be supervised by an adult at all times. No diving, running, or glassware is permitted around the pool area to prevent accidents.
- **Secure the Property:** Ensure all doors and windows are locked when leaving the villa or at night to prevent unauthorized access. Report any security concerns to the villa manager immediately.
- **Personal Belongings:** The villa is not responsible for lost or stolen personal items. Please use the provided safe for valuables.

HOUSE RULES

4. Property Use and Maintenance

- **Furniture and Decor:** Do not move furniture or decor without permission, as this may cause damage. Outdoor furniture must remain outside, and indoor furniture must stay indoors.
- Do not sit on sofas or chairs in wet swimwear. Do not sit or lounge on the sunbeds wearing sun lotion without a pool towel.
- **Appliances and Utilities:** Use all appliances (e.g., air conditioners, kitchen equipment) as instructed. Turn off lights, air conditioners, and other electrical devices when not in use to conserve energy.
- **Water Usage:** Bali can experience water shortages. Please use water responsibly, avoid leaving taps running, and report any leaks immediately.
- **Cleanliness:** Keep the villa tidy during your stay. 2nd Daily housekeeping is provided (between [9:00 AM and 3:00 PM]), but excessive mess may incur additional cleaning fees.
- **Waste Management:** Dispose of waste in the provided bins. Separate recyclables where possible, and do not flush non-degradable items (e.g., sanitary products, wipes) down the toilet to avoid plumbing issues.
- **Damage Reporting:** Report any accidental damage or breakages to the villa manager immediately so arrangements can be made for repairs or replacements.

5. Pets

- **No Pets Allowed:** Pets are not permitted in the villa unless explicitly approved by the management in advance. Unauthorized pets may result in additional cleaning fees or termination of the booking.

6. Food and Beverages

- **Kitchen Use:** Guests are welcome to use the kitchen for meal preparation. Please clean up after use, including washing dishes and wiping surfaces. Sharp knives and appliances should be handled with care.
- **No Outside Food in Bedrooms:** To maintain cleanliness and prevent pests, food and drinks (except water) are not allowed in bedrooms.
- **Alcohol Consumption:** Alcohol consumption is permitted for guests of legal drinking age (19 in Indonesia). Excessive intoxication or disruptive behaviour is not tolerated.
- **Catering Services:** If you wish to arrange catering or private chef services, please coordinate with the villa manager at least [48 hours] in advance.

HOUSE RULES

7. **Internet and Technology**

- **Wi-Fi Usage:** Complimentary Wi-Fi is provided. The password is [provided at check-in]. Please refrain from using the internet for illegal activities, such as piracy or accessing restricted content. Report any issues with Wi-Fi, TV, to the villa manager for prompt resolution.

8. **Respecting the Local Community**

- **Dress Code Outside the Villa:** When leaving the villa, dress modestly (e.g., cover shoulders and knees) in respect of Balinese culture, especially when visiting temples or local villages. Comply with local laws, traffic rules, and public behaviour (e.g., no public intoxication or nudity).

9. **Environmental Responsibility**

- **Conserve Resources:** Bali is an eco-conscious destination. Please conserve water and electricity and avoid wasteful practices.
- **No Littering:** Dispose of waste properly, both within the villa and in public areas. Avoid littering on beaches, streets, or natural sites.
- **Respect Nature:** Do not damage plants, trees, or wildlife in or around the villa.

10. **Health and Hygiene**

- **No Shoes Indoors:** To maintain cleanliness, please remove shoes and place under the Shoe Bench as you enter the villa.
- **Inform the villa manager of any contagious illnesses or health concerns during your stay to ensure appropriate measures are taken.**
- **Pest Control:** To prevent pests, keep food covered and dispose of waste promptly. Report any pest sightings to the villa manager.

11. **Emergency Procedures**

- **Emergency Contacts:** please call Management on +62 877 5777 7177

12. **Liability**

- **Guest Responsibility:** Guests are responsible for their own safety and belongings. The villa management is not liable for personal injuries, loss of property, or damages caused by guest negligence.
- **Compliance with Rules:** Failure to comply with these house rules may result in additional charges, immediate termination of the booking, or eviction without a refund.

13. **Feedback and Concerns**

- **Feedback:** We value your feedback to improve our services. Please share your experience with the villa manager or via our booking platform.
- **Issues During Stay:** If you encounter any issues during your stay, contact the villa manager immediately for resolution. We are committed to ensuring your comfort.



Villa Sucasas

